GenAl - Empowering the Developer Journey at Every Step

Developer Productivity Engineering Summit 9/24/24

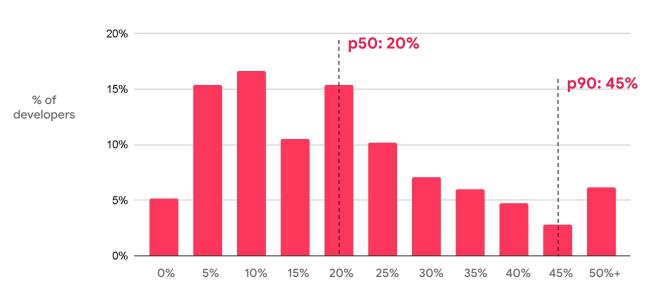


Byron Grogan

Software Engineer, Developer Platform Airbnb Please list any improvements or product launches (in the last 6 months) that have positively impacted your developer workflow

Airbnb's DevX Survey

Developers say AI tools have increased their overall productivity by 20% on average



Increase to overall developer productivity (%)

96% of developers said it had a >0% positive impact*









Platform & Integrations

Chat

Chat Use Cases

Coding

Writing Tests

Debugging

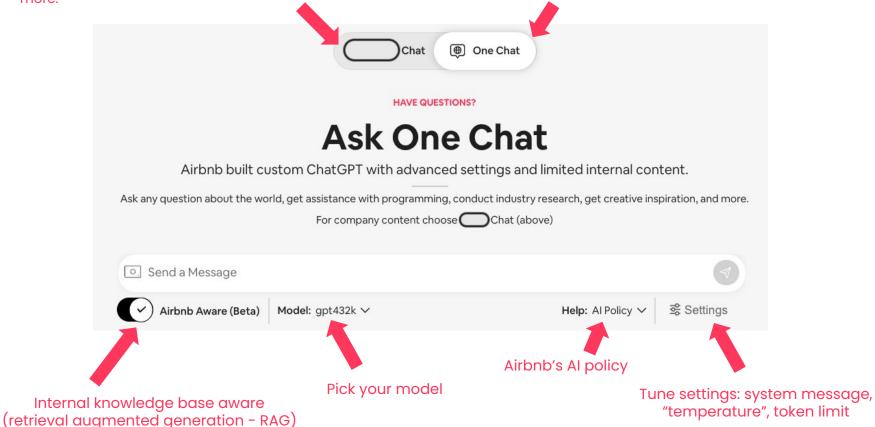
Refactoring

Writing Docs

Engineering Support

Use vendor chat for 100% Airbnb specific questions: workflows, policy documents, meeting notes, and more.

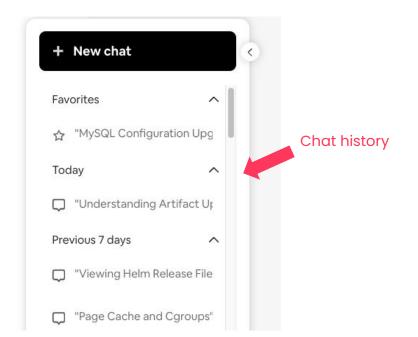
Use One Chat for everything else, including code!



Example One Chat conversation









6:26:29 PM

how to implement retry in bazel test in code



6:26:29 PM

To implement retry logic in Bazel tests, you can ut then Bazel will rerun it up to three times if it fails. \\
--flaky_test_attempts flag.

Here is an example of a flaky test:



6:32:12 PM

what is shard_count in go_test



6:32:12 PM

The shard_count in the context of a go_test is the number of partitions that a set of tests v. This is useful when you want to parallelize test execution to reduce the overall test runtime. Each shard can be run in parallel, ideally on a separate processing unit, to speed up the overall test runtime.



6:36:21 PM

what is embed in go_test

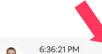


6:36:21 PM

The embed attribute in the go_test rule of Bazel is used to include

Airbnb's One Chat

User prompt





what is embed in go_test



6:36:21 PM

The embed attribute in the go_test rule of Bazel is used to include



maxTokens

3000

The maximum number of tokens to generate in the chat completion. The total length of input tokens and generated tokens is limited by the model's context length.

Temperature

0.8

What sampling temperature to use, between 0 and 2. Higher values like 0.8 will make the output more random, while lower values like 0.2 will make it more focused and deterministic.

stop

String where the API will stop generating further tokens.

System Message

You are an Al assistant for Airbnb employees. Help make them productive with details, helpful information, and tips.

Default system message

Chat Feature Comparison

	One Chat Web Interface	Copilot Chat	One Chat IDE Plugins
Integrated into the IDE	×	V	V
Pulls context from active code	×		V
Airbnb-aware RAG	V	X	V
Choose your model		×	V

Retrieval Augmented Generation (RAG)

How Airbnb's One Chat is "Airbnb aware"

Enter RAG (Retrieval Augmented Generation)

Tell the model what it needs to know

- Find relevant context:
 - Articles, code, etc. that are related
- Combine the context into the LLM prompt
- "Relevance" can be achieved in many ways:
 - If you already have search + preview system, reuse it
 - Embedding-based retrieval: use LLMs to find "relevant" snippets
 - Whatever happened recently in the system
 - Code / docs nearby in the filesystem

Before RAG

What is Onebrain?

Onebrain is an Al-driven software solution developed by Airbnb that aims to improve efficiency, productivity, and decision-making across the company. It integrates data from internal sources and uses machine learning algorithms to analyze and make sense of the data. This helps Airbnb employees make better decisions and streamline processes by providing insights, predictions, and recommendations based on the analyzed data.

After RAG

You are an assistant for Airbnb employees. You know a series of facts about Airbnb:

{output of internal search}

What is Onebrain?

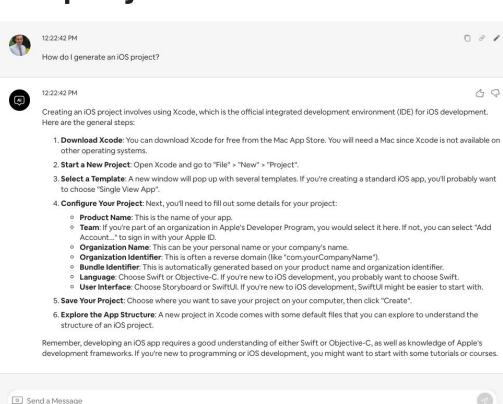
OneBrain is a Python package and command line interface (CLI) developed by Airbnb. It is a versatile tool designed to power a scientific project ecosystem, providing integration with Redspot and other functionalities. OneBrain serves as a comprehensive platform for managing and executing various tasks within the Airbnb development environment. It helps Airbnb employees streamline their workflows, automate processes, and collaborate more effectively on projects.

Generate iOS project

Without Airbnb Aware

RAG switch

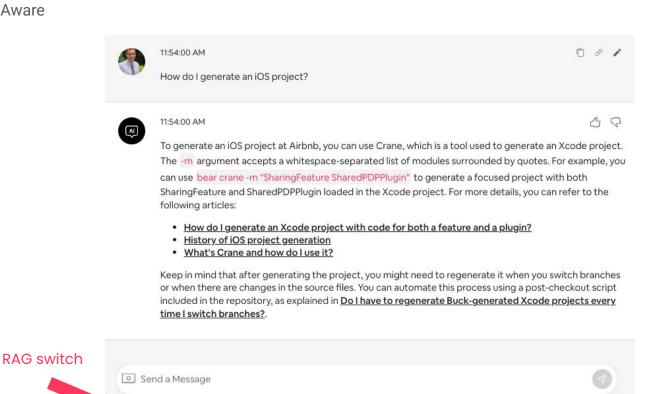
Airbnb Aware (Beta) Model: qpt432k ^



Help: Al Policy ✓ 👺 Settings

Generate iOS project

With Airbnb Aware



Help: Al Policy ∨

Model: gpt432k ✓

Copilot

IDE Autocomplete

Copilot Stats, according to GitHub

Improving developer satisfaction 8	K
Conserving mental energy	

74% Focus on more satisfying work

88% Feel more productive

96% Faster with more repetitive tasks

Development speed

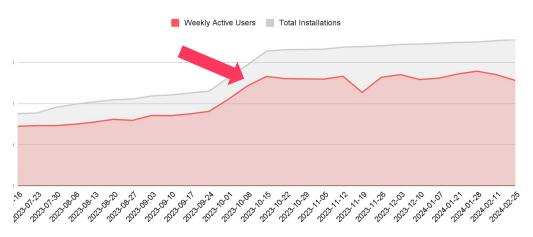
95 Developers given the same task

55% Less time to finish

Copilot

- 80% of weekly PR authors have Copilot installed. 70% actively using*
- 75% of PRs are from authors with Copilot installed

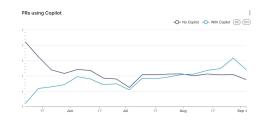
Total Installations & Weekly Active Users



% of PR Authors with Copilot



Total PRs from Authors with Copilot



^{*} Active users as reported by GitHub

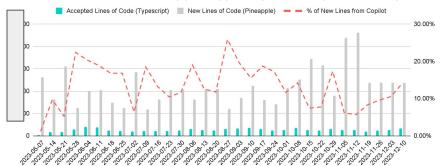
Copilot Engagement VS Code Only

- 13k weekly accepted suggestions
- 27% accept rate
- 16% of new lines of code for Web from Copilot*

Accepted Suggestions



% of New Lines in Pineapple (Typescript Monorepo) from Copilot

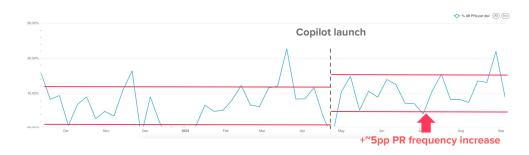


* % of new lines from Copilot estimated by accepted lines of typescript / new lines of code committed to our Typescript monorepo. Since VS Code is used for more than just that repo this is likely overcounting.

Impact on Productivity

 Copilot developers submit PRs at ~7-15% higher frequency than non-Copilot developers (up ~5pp since Copilot launch)

PR frequency of developers with Copilot vs without (% difference)



According to outside research

- Copilot users <u>completed a task 56% faster</u> than those without. 35% self-estimated increase in productivity.
- <u>97% of developers</u> said Copilot made them more efficient and productive.

Platform & Integrations



Innovate beyond Chat and Copilot

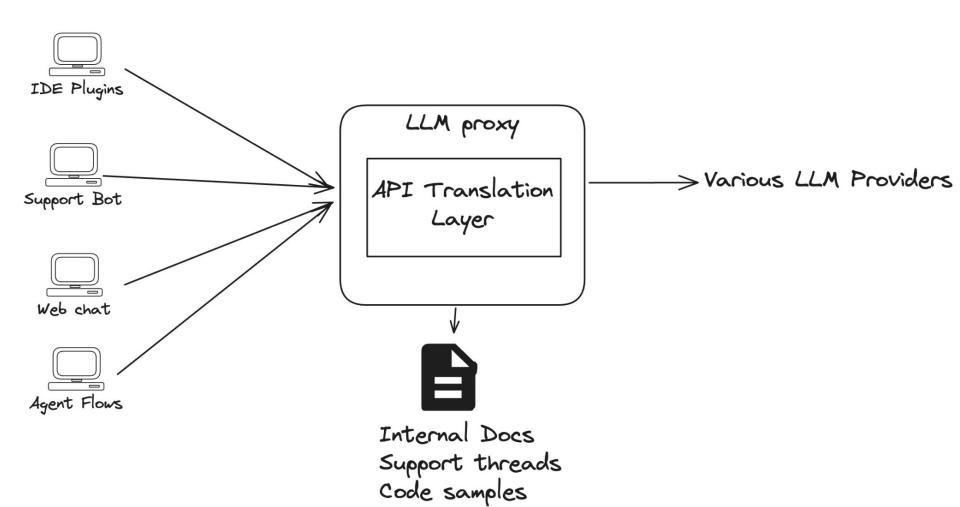
Platform for Rapid Prototyping with LLMs

LLM proxies

SDKs in various languages

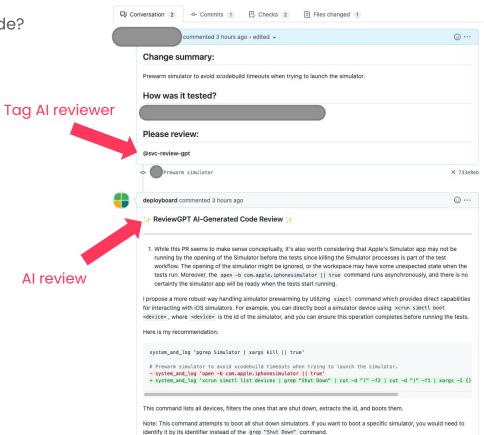
"Sandcastle": Service prototyping framework

Evaluation Framework



Review GPT

What if AI reviewed code?



Review GPT

User prompt

```
# It's important that any dynamic input sources are truncated here (such as git diff output)
# otherwise, the API response will fail if the number of tokens exceeds the allowed threshold.
prompt_text = "\n".join([
    f"PR title:```{pr_title}```",
    f"PR description:```{pr_description}```",
    f"Provide useful suggestions based on the lines in the following git diff:```{diff_text}```",
])
```

System prompt

Al Support Bot

Can AI respond to engineering support requests?



AirDev Infrastructure Issue WORKFLOW 4 months ago

Description:

Hi, I just returned from materinity leave, and I need the Kubenete environment access in redspot to access my previous files. Thank you!

Logs:

I can only choose the AirDev environment in redspot

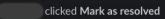
Issue category selected: Issue with initial laptop setup for AirDev

@ Bot Please help troubleshoot this problem. Be succinct, you are a slackbot doing a first-pass attempt at issue resolution in the #airdev-support slack channel.



AirDev Infrastructure Issue WORKFLOW 4 months ago

Bot ping



Bot APP 4 months ago
Hello and welcome back!

In Redspot, the legacy EFS volume (where your previous files are likely stored) is mounted in AirDev. You can find your previous home directory from the Kubernetes environment at /efs/home/<your LDAP>/.

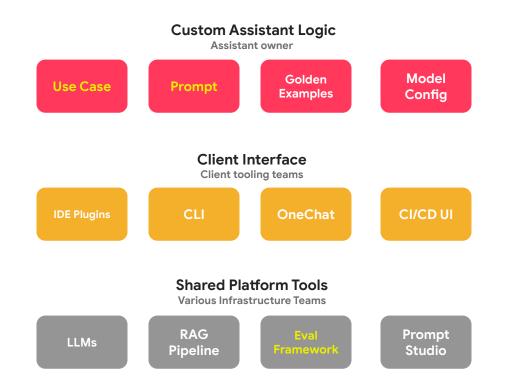
If you wish to leverage the files from your previous home directory, you can sync them with the following command (from the Jupyter terminal, or yak ws ssh):

```
rsync -av --safe-links /efs/home/$REDSPOT_USER/ ~
```

For more details, please refer to the Redspot on AirDev Workspaces documentation.

If you encounter any issues, feel free to reach out to the team at the #airdev-support channel on Slack for additional support.

Tightly-scoped Assistant Architecture



Create Your Own Assistant

Edit your prompt

Test your prompt

Integrate with client

> Support Bot

> > IDE

Extensions

Dogfood with test users

Evaluate performance Deploy to

Prompt Studio



Specify context (e.g. PR, file) View output Iterate on prompt







OneChat







Create test dataset Evaluate the output Iterate on the prompt



developers





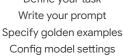
Monitor performance Add new client integrations Add new test dataset cases











Thank you!

Questions?

